# CHC MCO – CHORE SERVICES

*Service Description and Covered Activities*

## Service Description

Chore services assist an eligible participant with heavier, intermittent, or nonroutine household and outdoor maintenance tasks that the participant cannot safely perform due to functional limitations. The purpose is to maintain a safe, sanitary, and accessible living environment and support continued community living. Coverage is determined by the applicable Community HealthChoices (CHC) MCO service definition, the participant's assessed need, and the authorized person-centered service plan.

## Covered Activities — When Specifically Authorized

### Heavy Household Cleaning

- Deep cleaning of kitchens, bathrooms, floors, and other essential living areas.
- Removal of accumulated nonhazardous dirt, debris, and household waste presenting a health or safety concern.
- Occasional heavy cleaning beyond ordinary daily housekeeping.

### Household Safety and Access

- Clearing clutter from walkways, doorways, and essential access routes.
- Rearranging movable household items to improve safe access, when appropriate.
- Removing nonhazardous debris from areas needed for safe entry and exit.

### Snow and Ice Removal

- Shoveling or clearing snow from necessary sidewalks, steps, ramps, and entryways.
- Applying salt or other appropriate ice-melting material to necessary access paths.
- Limited clearing necessary for safe entrance, exit, and access to essential services.

### Lawn and Yard Maintenance

- Mowing grass where necessary to maintain safe access and prevent safety hazards.
- Removing leaves and nonhazardous yard debris from essential walkways and access areas.
- Basic trimming or yard upkeep only when necessary for participant safety and specifically authorized.

## Coverage Clarification

Snow removal, ice treatment, lawn mowing, and leaf removal are examples of activities to request for review—not a guarantee of CHC MCO coverage. The MCO must confirm that each activity falls within its covered Chore service and is included in the participant's authorization. Routine landscaping, decorative gardening, major repairs, construction, hazardous-material removal, and work that is the landlord's responsibility are not presumed covered. Homemaker and Home Accessibility Adaptations are separate service categories.

Provider: Meals Direct LLC